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**Buckner Retirement Services, Inc. (BRS)** and **Buckner Senior Living, Inc. (BSL)** comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **BRS and BSL** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**BRS and BSL:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact **Cheryl Johnson, Compliance Officer of Buckner Retirement Services, Inc., 700 N Pearl St. Suite 1200 Dallas, TX 75201, by phone 1-800-381-4551, fax 214-758-8153, or by email to [cjohnson@buckner.org](mailto:cjohnson@buckner.org).**

If you believe that **Buckner Retirement Services, Inc.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Cheryl Johnson Corporate Compliance Officer, Buckner Retirement Services, Inc., 700 N Pearl St. Suite 1200 Dallas, TX 75201, by phone 1-800-381-4551, fax 214-758-8153, or by email to [cjohnson@buckner.org](mailto:cjohnson@buckner.org).** You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Cheryl Johnson** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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**English**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you.

Call 1-800-381-4551 (TTY: 1-800-381-4551).

**Español (Spanish)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-381-4551 (TTY: 1-800-381-4551).

**Tiếng Việt (Vietnamese)**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-381-4551 (TTY: 1-800-381-4551).

**繁體中文 (Chinese)**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-xxx-xxx-xxxx1-800-381-4551 (TTY: 1-800-381-4551)。

**한국어 (Korean)**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-381-4551 (TTY: 1-800-381-4551).번으로 전화해 주십시오.

**العربية (Arabic)**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-(رقم هاتف الصم والبكم)-1-800-

381-4551 (TTY: 1-800-381-4551).

**اُردُو (Urdu)**

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-800-381-4551 (TTY: 1-800-381-4551)۔



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**Tagalog (Tagalog – Filipino)**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-381-4551 (TTY: 1-800-381-4551).

**Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Appelez le 1-800-381-4551 (TTY: 1-800-381-4551).

**हिंदी (Hindi)**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-381-4551 (TTY: 1-800-381-4551) पर

कॉल करें।

**Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-381-4551 (TTY: 1-800-381-4551).

**ગુજરાતી (Gujarati)**

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-381-4551 (TTY: 1-800-381-4551).

**Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

Звоните 1-800-381-4551 (TTY: 1-800-381-4551).

**日本語 (Japanese)**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-381-4551 (TTY: 1-800-381-4551)まで、お電話にてご連絡ください。

**ພາສາລາວ (Lao)**

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-381-4551 (TTY: 1-800-381-4551).



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فارسی (Persian)

توجه: اگر حرف [قرار دادن زبان] زبان خدمات امداد، رایگان، به شما در دسترس هستند. تماس با (TTY: 1-1-800-381-4551)

(TTY: 1-800-381-4551).